

Enhanced Access Service



Your GP practice is part of the Oldham Central Primary Care Network. This involves a group of practices working together to make sure you can access a range of healthcare services at a time and place that meet your needs.

GP practices are usually open between the hours of 8am and 6.30pm on weekdays. However, you can now book an appointment on a weekday evening or a Saturday - via the Enhanced Access Service.

While you can already access GP appointments outside of your practice's main opening hours, this service enables you to not only see a GP but also a wide range of other clinical staff. These include a practice nurse, advanced nurse practitioner who can prescribe medication, and phlebotomist for taking bloods. This means, you have access to a number of different appointments including:

- **routine care;**
- **screening such as well man/woman screening and cervical screening;**
- **phlebotomy (taking bloods);**
- **management of long-term conditions such as diabetes, chronic obstructive pulmonary disease and heart failure.**



Accessing the service



Enhanced Access Service appointments are available Monday to Friday between 6.30pm and 8pm, and Saturdays between 9am and 5pm.



All appointments are held at the Integrated Care Centre, New Radcliffe Street, Oldham, OL1 1NL.



You can book an appointment via your GP practice. To cancel your appointment, please call **0161 503 5979**, Monday to Friday, between 5.30pm and 8pm, and Saturdays between 8.30am and 5pm.



If you cannot attend your appointment, it is important that you let us know as soon as possible via **0161 503 5979**.

The Enhanced Access Service does not offer a walk-in service.

When attending your appointment you may not be seen by the clinical staff from your registered practice. However, all healthcare professionals can access your medical records, with your consent. Patients who are registered with a GP practice within the **Oldham Central Primary Care Network** can book appointments within this service. The practices are:

- **St Mary's Medical Centre**
- **The Chowdhury Practice**
- **Oldham Family Practice**
- **Hopwood House Medical Practice**
- **Alexandra Group Medical Practice**
- **Greenbank Medical Practice**
- **Jalal Practice**
- **Dr Perkins' Practice**
- **Sun Valley Medical Practice**
- **Jarvis Medical Practice**
- **The Duru Practice**
- **John Street Medical Practice**
- **Lindley Medical Practice**



If you would like to cancel your appointment, please call **0161 503 5979**.

Enhanced Access Service benefits



- Same-day or pre-booked weekday evenings and Saturday appointments.
- Face-to-face and remote (telephone and video) appointments.
- A range of healthcare professionals including GPs offering different appointments.
- Flexible appointment times, outside of traditional working hours.
- Local healthcare professionals delivering care at the right time to meet your needs.

Feedback

gtd healthcare is delivering the Enhanced Access Service on behalf of Oldham Central Primary Care Network. *gtd healthcare* is a not-for-profit provider of healthcare services, including the management of GP practices, urgent care centres and out-of-hours services across Greater Manchester. Our people are passionate about providing the best possible healthcare that is of the highest quality for patients.

We pride ourselves on the services we deliver to our patients and we welcome patient feedback via the *Comments, compliments and complaints* leaflet or the *Friends and Family Test* survey, which are available at the Integrated Care Centre. Alternatively, you can contact *gtd healthcare's* head of engagement and inclusion on **0161 337 2254** or email **gtd.feedback@nhs.net**.

**Help us to
help you get
the treatment
you need.**



If you would like to receive this information in another language or format such as large print, Braille or audio, please email **communications.gtd@nhs.net**.